

WS-01303A-06-0491



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ORIGINAL

ARIZONA CORPORATION COMM.
UTILITY COMPLAINT FORM

Investigator: Lynn Combs

Phone: (602) 542-0488

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2007 - 62811

Date: 8/27/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Thomas E Last: Troxell

Account Name: Thomas E Troxell

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

08/27/07 CORRESPONDENCE RECEIVED

Thomas Troxell

[REDACTED]

August 4, 2007
Arizona Corporation Commission
Utilities Division
1200 W. Washington
Phoenix, AZ 85007-2296
WS-01303 A-06-0491

Arizona Corporation Commission
DOCKETED

AUG 28 2007

DOCKETED BY [Signature]

RECEIVED
2007 AUG 28 P 2:35
AZ CORP COMMISSION
DOCKET CONTROL

This letter is in opposition to the proposed rate increase sought by Arizona American Water Co. for Sun City West.

The proposed 63% increase for my water/sewer bill is an unconscionable money grab on the part of the company. When the present ownership took over the company they had a grasp of needed improvements. I question the desire of Arizona-American to recoup the costs for capital improvements from rate payers. It seems we bear all the costs of the improvements – what about the company and the shareholders? This is nothing more than an obscene move to gouge persons on fixed incomes and feather the pocketbooks of company officials and stockholders.

I ask the commissioners to reject this increase.

I further remind the commissioners that persons in Sun City and Sun City West are active players in the political process.

Thomas E. Troxell

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

08/27/07 I spoke to the customer and let them know that we have filed their opinion and that the Commissioners thanked them for taking the time to share their opinion. Also let them know that it will become a part of the docket and the Commissioners will have an opportunity to review their opinion prior to rendering a decision.

End of Comments

Date Completed: 8/27/2007

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